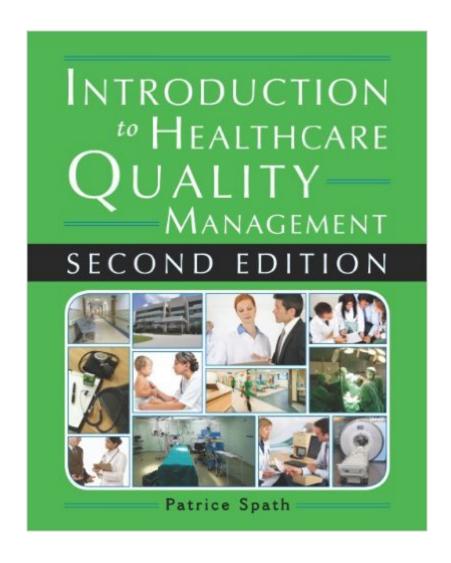
## The book was found

# Introduction To Healthcare Quality Management, Second Edition





## **Synopsis**

Introduction to Healthcare Quality Management explains the basic principles and techniques of quality management in healthcare. This revised edition features a new chapter devoted to the use of high-reliability concepts that help organizations achieve safety, quality, and efficiency goals. This reader-friendly book, complete with helpful charts and diagrams, examines a range of topics, from measuring performance to creating high-quality services that result in satisfied customers. Practical examples and case studies apply quality concepts and tools to real-life situations. Each chapter contains a list of key words and defines important glossary terms to help you understand the vocabulary of healthcare quality management. As an added bonus to this edition, each chapter now includes an expanded list of websites that provides additional resources to customize and enhance your understanding of healthcare quality management. Key discussions include the following topics: Quality characteristics most important to healthcare stakeholders, including payers and consumers Regulatory mandates and accreditation standards that influence healthcare quality activities Proper techniques for gathering and effectively analyzing healthcare performance measurement data New technology-based services that improve the patient experience. Key tactics and strategies that organizational leaders and improvement project teams must implement to accomplish quality goals Methods for redesigning healthcare processes to achieve more reliable performance Patient safety initiatives that reduce harmful medical errors Resource management activities that improve continuity of care and prevent service overuse and underuse Organizational factors that affect quality management and performance reliability

### **Book Information**

Paperback: 286 pages

Publisher: Health Administration Press; 2 edition (July 23, 2013)

Language: English

ISBN-10: 1567935931

ISBN-13: 978-1567935936

Product Dimensions: 7.9 x 0.7 x 9.9 inches

Shipping Weight: 1.5 pounds (View shipping rates and policies)

Average Customer Review: 4.9 out of 5 stars Â See all reviews (13 customer reviews)

Best Sellers Rank: #111,608 in Books (See Top 100 in Books) #43 in Books > Textbooks >

Medicine & Health Sciences > Administration & Policy > Health Policy #59 in Books > Textbooks

> Medicine & Health Sciences > Administration & Policy > Hospital Administration & Care #87

in Books > Medical Books > Administration & Medicine Economics > Hospital Administration

## **Customer Reviews**

This book was recommended by a colleague. This book has more to Introduction to Healthcare Quality Management. It's worth getting this book when one is a student.

Book is easy to understand, Vocabulary in in 2 locations in the chapters as well as located in the glossary.

A must read book for someone interested to learn about quality improvement in healthcare.

I love the author's style of bringing up a point. Comprehensive.

it's helping me for school, arrived in great conditions.

covers the spectrum of info on the subject

Great book thanks!

So excellent

#### Download to continue reading...

Introduction to the Financial Management of Healthcare Organizations, Sixth Edition (Gateway to Healthcare Management) Introduction to Healthcare Quality Management, Second Edition Introduction to Healthcare Quality Management for Organizational Excellence: Introduction to Total Quality (8th Edition) Quality Management for Organizational Excellence: Introduction to Total Quality (7th Edition) Quality Management Exam Review for Radiologic Imaging Sciences (Quality Management Review) Fundamentals of Human Resources in Healthcare (Gateway to Healthcare Management) Applying Quality Management in Healthcare, Third Edition Quality and Performance Improvement in Healthcare: Theory, Practice, and Management The Toyota Way to Healthcare Excellence: Increase Efficiency and Improve Quality with Lean (ACHE Management) Healthcare Information Technology Exam Guide for CompTIA Healthcare IT Technician and HIT Pro Certifications Healthcare Made Easy: Answers to All of Your Healthcare Questions under the Affordable Care Act A Lean Guide to Transforming Healthcare: How to

Implement Lean Principles in Hospitals, Medical Offices, Clinics, and Other Healthcare Organizations The Healthcare Quality Book: Vision, Strategy, and Tools, Third Edition Healthcare Operations Management, Second Edition Healthcare Finance: An Introduction to Accounting and Financial Management, Fifth Edition Project Quality Management: Why, What and How, Second Edition Management of Healthcare Organizations: An Introduction Lean Six Sigma: The Ultimate Guide To Lean Six Sigma With Tools For Improving Quality And Speed! (Lean, Six Sigma, Quality Control) Axiomatic Quality: Integrating Axiomatic Design with Six-Sigma, Reliability, and Quality Engineering

<u>Dmca</u>